

<b>IIBA BABOK2.0 Knowledge Areas, Tasks, Techniques</b>	<b>EBG's Training Courses</b>	Agile Business Analysis: A Comprehensive Roadmap for Success	Agile Requirements: Collaborating to Define and Confirm Needs	Roadmap to Success: Scope Modeling	Roadmap to Success: Comprehensive	Roadmap to Success: Foundation for Requirements Development and Management	Roadmap to Success: Analysis Modeling	Overview: Roadmap to Successful Requirements	Roadmap to Success: Analyzing & Specifying Reqt's	Business Rules (ILT)	Business Rules (eLearning)	Essential Data Modeling	Logical Data Modeling	Event Modeling (ILT)	Event Modeling (eLearning)	Collaborating for Success: Facilitation Skills for Agile Teams	Get the Right Stuff, Fast Using Facilitated JAD Workshops	Project Retrospectives and Team Reviews
• Addressed in EBG's Training Courses																		
<b>Introduction</b>					•	•												
<b>Business Analysis Planning &amp; Monitoring</b>																		
2.1 Plan Business Analysis Approach		•	•	•	•	•	•											
2.2 Conduct Stakeholder Analysis		•	•	•	•	•	•	•						•	•	•	•	•
2.3 Plan Business Analysis Activities		•	•		•	•	•											
2.4 Plan Business Analysis Communication																		
2.5 Plan Requirements Management Process					•	•	•											
2.6 Manage Business Analysis Performance						•												
<b>Elicitation</b>						•												
3.1 Prepare for Elicitation		•	•	•	•	•	•		•	•		•	•			•	•	•
3.2 Conduct Elicitation Activity		•	•	•	•	•	•		•	•		•	•			•	•	•
3.3 Document Elicitation Results		•	•	•	•	•	•		•	•		•	•			•	•	•
3.4 Confirm Elicitation Results		•	•	•	•	•	•		•	•		•	•			•	•	•
<b>Requirements Management &amp; Communication</b>																		
4.1 Manage Solution Scope & Reqt's		•	•	•	•	•	•	•	•									
4.2 Manage Requirements Traceability				•	•	•	•		•	•	•	•	•	•				
4.3 Maintain Requirements for Re-use										•		•	•					
4.4 Prepare Requirements Package				•	•	•	•		•									
4.5 Communicate Requirements				•	•	•	•		•	•		•	•			•	•	
<b>Enterprise Analysis</b>																		

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5.1 Define Business Need		•	•	•	•	•	•											
5.2 Assess Capability Gaps				•	•	•	•											
5.3 Determine Solution Approach																		
5.4 Define Solution Scope				•	•	•	•			•		•	•	•	•			
5.5 Define Business Case						•												
<b>Requirements Analysis</b>																		
6.1 Prioritize Requirements		•	•	•	•	•	•		•	•	•	•	•	•	•			
6.2 Organize Requirements		•	•	•	•	•	•		•	•	•	•	•	•	•			
6.3 Specify and Model Requirements		•	•	•	•	•	•	•	•	•	•	•	•	•	•			
6.4 Define Assumptions and Constraints		•	•	•	•	•	•		•	•	•	•	•	•	•			
6.5 Verify Requirements		•	•	•	•	•	•	•	•	•	•	•	•	•	•			
6.6 Validate Requirements		•	•	•	•	•	•	•	•	•	•	•	•	•	•			
<b>Solution Assessment &amp; Validation</b>																		
7.1 Assess Proposed Solution										•		•						
7.2 Allocate Requirements		•	•	•	•		•		•	•		•						
7.3 Assess Organizational Readiness																		
7.4 Define Transition Requirements				•	•		•		•	•		•						
7.5 Validate Solution		•	•	•	•	•	•			•		•						
7.6 Evaluate Solution Performance						•												
<b>Techniques</b>																		
9.1 Acceptance and Evaluation Criteria Definition		•	•			•												
9.2 Benchmarking																		

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9.3 Brainstorming				•	•		•		•	•								
9.4 Business Rules Analysis				•	•		•	•	•	•								
9.5 Data Dictionary and Glossary				•	•	•	•		•	•		•	•					
9.6 Data Flow Diagrams				•	•		•		•	•								
9.7 Data Modeling				•	•		•	•	•	•		•	•	•				
9.8 Decision Analysis																		
9.9 Document Analysis				•	•	•	•		•	•		•	•					
9.10 Estimation		•	•															
9.11 Focus Groups				•	•	•	•											
9.12 Functional Decomposition		•	•	•	•	•	•		•									
9.13 Interface Analysis		•	•	•	•	•	•	•	•	•		•	•	•	•			
9.14 Interviews				•	•	•	•											
9.15 Lessons Learned Process		•	•	•	•	•	•		•							•	•	•
9.16 Metrics and Key Performance Indicators						•												
9.17 Non-functional Requirements Analysis		•	•	•	•	•	•		•									
9.18 Observation				•	•	•	•											
9.19 Organization Modeling				•														
9.20 Problem Tracking						•												
9.21 Process Modeling				•	•	•	•		•	•		•	•					
9.22 Prototyping		•	•		•	•	•	•	•	•		•	•					
9.23 Requirements Workshops				•	•	•	•									•	•	•
9.24 Risk Analysis						•												
9.25 Root Cause Analysis																		
9.26 Scenarios and Use Cases		•	•	•	•		•	•	•	•		•	•					

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9.27 Scope Modeling		•	•	•	•		•	•						•	•			
9.28 Sequence Diagrams																		
9.29 State Diagrams				•	•		•	•	•					•	•			
9.30 Structured Walkthrough						•												
9.31 Survey/Questionnaire				•	•	•	•											
9.32 SWOT Analysis																		
9.33 User Stories		•	•	•	•		•		•	•	•	•						
9.34 Vendor Assessment																		
<b>Underlying Competencies</b>																		
8.1 Analytical Thinking and Problem Solving		•	•	•	•		•	•	•	•	•	•	•	•	•			
8.2 Behavioral Characteristics																		
8.3 Business Knowledge																		
8.4 Communication Skills		•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•
8.5 Interaction Skills		•	•	•	•		•	•	•	•	•	•	•	•	•	•	•	•
8.6 Software Applications																		